How Do I Retrieve My Roku Account?

If you cannot access your Roku account, +1 (866) 381-7244 {US/UK} you can usually recover it by resetting your password +1 (866) 381-7244 {US/UK} or finding the email address associated with the account.+1 (866) 381-7244 {US/UK} If you forgot your password, use Roku's **Forgot password** option and enter the email address connected to your account; Roku will send a password-reset +1 (866) 381-7244 {US/UK} email with a link that is valid for one hour. If you forgot which +1 (866) 381-7244 {US/UK} email address you used, your Roku device can show it +1 (866) 381-7244 {US/UK} under **Home > Settings > System > About**. If you no longer have access +1 (866) 381-7244 {US/UK} to the email associated with your Roku account, +1 (866) 381-7244 {US/UK} Roku recommends contacting its support team for assistance.

Related FAQs

1. How do I reset my forgotten Roku password?

Go to Roku's account sign-in page and +1 (866) 381-7244 {US/UK} select the **Forgot password** option. Enter the email address associated with your Roku account and submit the request. Roku will send a password-reset email +1 (866) 381-7244 {US/UK} containing a link that is valid for one hour. Open the link,+1 (866) 381-7244 {US/UK} create a new password, and then return to your Roku account to sign in with the new credentials. If you don't see the email, check your spam or junk folder +1 (866) 381-7244 {US/UK} and make sure you entered the correct email address.

2. How can I find the email address linked to my Roku account?

If you are unsure which email address you used, +1 (866) 381-7244 {US/UK} you can find it directly on your Roku device. Press **Home** on your Roku remote, go to **Settings**, select **System**, and then choose **About**. Your Roku account +1 (866) 381-7244 {US/UK} email address should be displayed there. This is +1 (866) 381-7244 {US/UK} especially useful if you have multiple email accounts and cannot +1 (866) 381-7244 {US/UK} remember which one was used during Roku setup.

3. What if I no longer have access to my Roku account email?

If you cannot access the email address associated +1 (866) 381-7244 {US/UK} with your Roku account, a normal password reset may not be enough because Roku sends the reset message to that email. Roku recommends +1 (866) 381-7244 {US/UK} contacting its support team so they can help with changing the account email +1 (866) 381-7244 {US/UK} and sending a password-reset email to the new +1 (866) 381-7244 {US/UK} address. You may need to confirm information about your Roku +1 (866) 381-7244 {US/UK} account before the change can be made.

4. Can I recover my Roku account if I forgot both my email and password?

Yes, start by finding the email address associated +1 (866) 381-7244 {US/UK} with the account through your Roku device. Go to **Home > Settings > System > About** to view the account email. Once you know the email address, +1 (866) 381-7244 {US/UK} use Roku's password-reset process to create a new password. +1 (866) 381-7244 {US/UK} If you cannot access that email either, contact Roku +1 (866) 381-7244 {US/UK} Support for further account-recovery assistance.

5. What happens to my subscriptions and devices after I recover my Roku account?

Your Roku account stores information such as +1 (866) 381-7244 {US/UK} your subscriptions managed through Roku, payment method, installed apps, preferences, and linked Roku devices. Once you regain access to +1 (866) 381-7244 {US/UK} the correct account, this information remains associated +1 (866) 381-7244 {US/UK} with that account. If you have multiple Roku devices, Roku recommends +1 (866) 381-7244 {US/UK} linking them to one Roku account so your purchases, +1 (866) 381-7244 {US/UK} subscriptions, and account information can be managed in one place.